



Shop Team Members

We staff the Shops from as early as 8am to as late as midnight 7 days per week. It is our practice to dismiss high school students by 10:35pm on school nights. We offer part-time and full-time positions. A flexible schedule with availability to work at least one weekend night per week is typically required. We hire non-smokers.

Job Description

Shop Team Members take care of guests and help to keep the Shop clean and organized. They make menu items, use the register and help clean the Shop. Some Team Members learn to make waffle cones and/or ice cream cakes. We do our very best to be supremely helpful and friendly with every guest. Other primary requirements and responsibilities include:

- Maintaining a positive, helpful attitude and working with a sense of cooperation and camaraderie with your fellow Team Members.
- Putting forth your best effort every shift.
- Working with hustle, speed and efficiency.

Compensation and Benefits for Shop Team Member positions

Mitchell's Ice Cream offers competitive pay with raises and promotions based on merit. We encourage growth and development in every Team Member. We strive to foster a collaborative and friendly work environment with room to build a career. We value and recognize the contribution of each and every Team Member. Part-time Shop Team Members may take up to 4 spinning classes per month paid for by Mitchell's at Harness Cycle in Ohio City or Downtown. Following are full-time Team Member benefits:

- Health Insurance
- 401K plan
- 10 Paid Time Off days per year
- New Child Paid Leave (both maternity and paternity)
- Marriage Paid Leave
- Wellness plan
- Four-week paid sabbatical every five years



About Mitchell's Ice Cream

Mitchell's Ice Cream is a local Cleveland company started in 1999 by brothers, Pete and Mike Mitchell. We're committed to having a positive impact on the communities we serve in the greater-Cleveland area and to hand-crafting the most delicious ice cream we can using exceptional ingredients – often organic and from farmers in Northeast Ohio. We make all of our ice cream in our Kitchen & Shop located in the historic Ohio City neighborhood.