



Shop Managers and Assistant Shop Managers

Shop Management positions are full-time positions that require flexibility to work opening shifts, closing shifts and weekend shifts.

Job Description

Shop Managers and Assistant Shop Managers are responsible for all aspects of the Shop's performance. Primary responsibilities include:

- Team Member hiring, training and development.
- Cultivating an exceptionally positive, productive Shop culture.
- Bringing out the friendliest service in every Team Member.
- Maintaining an impressively clean shop.
- The full array of managerial administrative tasks.

Compensation and Benefits for Shop Management positions

- Health Insurance
- 401K plan
- Paid Time Off
- New Child Paid Leave (both maternity and paternity)
- Marriage Paid Leave
- Wellness plan
- Four-week paid sabbatical every five years

Mitchell's Ice Cream offers competitive pay with raises and promotions based on merit. We encourage growth and development in every Team Member. We strive to foster a collaborative and friendly work environment with room to build a career. We value and recognize the contribution of each and every Team Member.

About Mitchell's Ice Cream

Mitchell's Ice Cream is a local Cleveland company started in 1999 by brothers, Pete and Mike Mitchell. We're committed to having a positive impact on the communities we serve in the greater-Cleveland area and to hand-crafting the most delicious ice cream we can using exceptional ingredients – often organic and from farmers in Northeast Ohio. We make all of our ice cream in our Kitchen & Shop located in the historic Ohio City neighborhood.